

CLEVELAND GOLF CLUB

Established 1887



Code of Conduct

Welcome to Cleveland Golf Club 2026

Introduction

Cleveland Golf Club deems that upon payment of membership or green fees, all members, guests and visitors have given their consent to be bound by the terms set out in this code of conduct. Members shall be liable for any breach committed whether by themselves or their guests.

The intention of this is to establish clear and acceptable behaviour expectations for Cleveland Golf Club members, guests and visitors.

It is not intended to restrict the rights of anyone but rather to ensure that all members, guests and visitors can expect to be treated with respect while enjoying the golf course and clubhouse.

This code of conduct has been designed to ensure that all members have a point of reference providing the **minimum standards expected** when participating in golfing activity.

All members should ensure that they are fully conversant with the code and relevant policies and should strive to meet the code at all times.

Responsibilities

- Members must always act within the constitution and bye-laws, club policies and procedures. These can be found in the documents section of ClubV1 and on the website and are available from the Club's office. No member shall be absolved of responsibility by allegation of not having received and read a copy.
- Be respectful to all those you come into contact with at the Club. Respect differences in gender, disability, culture, race, ethnicity and religious beliefs between yourself and others and avoid giving offence. See CGC's Equality & Diversity Policy for more information
- Do not engage in any form of sexual, racial, religious discrimination or harassment.
- Do not conduct yourself in any rude or immoral manner, including the use of offensive language, gestures, insults or other such misbehaviour.
- Challenge discrimination and prejudice.
- Ensure that all golfers are able to participate in golf without fear of ridicule, harassment or restriction.
- Treat other golfers with the same respect and fairness you would like them to show you.

- Demonstrate fair play on and off the course.
- Look out for yourself and the welfare of others.
- Do not engage in any irresponsible, abusive, inappropriate or illegal behaviour.
- Challenge behaviour that falls below the expected standards of the club.
- You must not consume illegal or performance enhancing drugs.
- When consuming alcohol please do so responsibly so that it does not result in inappropriate behaviours.
- When using social media in connection with the club, its officials or members, do so in a manner which could not be deemed offensive or bring the club into disrepute
- Always conduct yourself in a manner which does not damage or undermine the reputation of the Club (especially when you are representing the club) and do not take part in any activity which conflicts with the objectives of the Club, or which might damage the reputation of the Club.

On the Course

- Always adhere to the **Rules of Golf** as governed by the R and A and USGA. Understand and follow **local rules** and course policies. Play honestly and uphold the **spirit of the game**.
- Be organised and on time.
- Avoid slow play, apply ready golf principles (unless playing match play), and allow other golfers to play through as appropriate.
- Members, visitors and guests are allowed to use a motorised ride on buggy on the course in accordance with CGC buggy policy
- As a century old Members' Club, we pride ourselves on our values and traditions, whilst recognising the need for a modern approach. We expect all our Members, Visitors and Guests to maintain a smart standard of dress, whether on the course or in the Clubhouse.
- On the Golf Course Members, guest, visitors are expected to wear:
 - ✓ Recognised golf shirts
 - Recognised golf sweaters
 - Recognised golf trousers
 - Recognised golf shorts or skorts
 - Waterproofs

Appropriate golf footwears

The following MUST NOT be worn on the golf course

- ✘ Tracksuits or similar
 - Denim jeans
 - Football, beach or similar shorts
 - Football, beach, halter necks, backless or strappy tops
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- Respect the rights of other players and golf course staff. Golf course staff always have right of way when actively engaged in work on the course – do not play your ball if there is any risk to staff or equipment.
 - Respect and obey all signage on the golf course.
 - Act honestly in all occasions during play. Conduct yourself in a sporting manner and do not knowingly cheat, or act in a manner that may be offensive or disrespectful to employees, officials or fellow competitors.
 - Use of mobile phones, for golf purposes, is a feature of the modern game, however ensure your mobile is set to silent. If needing to take or make a call on a mobile phone for emergency purposes, ensure, in doing so, you cannot be overheard and thus distract/ disrespect other players.
 - Take pride in the physical appearance of the golf course as it is reflective of you as a member. Replace divots, rake bunkers and fix pitch marks.
 - The course, its environment and wildlife must be respected at all times.
 - The course has a public right of way crossing holes 4/7/8/11/14/16 and the public have right of way at all times. Safety of the public must be respected at all times.
 - All players must exercise responsibility regarding their own safety and the safety of others at all times.
 - All players use these facilities at their own risk and take sole responsibility.

In the Clubhouse

- Respect clubhouse facilities and staff.
- Comply with the Management's requests, observing and adhering to any signs or

posters.

- When in the clubhouse Members, guests, visitors and staff are expected to wear clean, neat and appropriate attire. Whilst the wearing of smart jeans (no rips) and tee shirts is permitted in the clubhouse, Members are expected to exercise common sense in maintaining a good standard of dress. Smart casual dress is required for all social occasions unless specified otherwise.
- Ripped jeans, sleeveless vests, football shorts and tops and tracksuits may not be worn in the clubhouse. Golf shoes are allowed in clubhouse changing rooms but not in the bar or dining areas.
- The use of offensive or abusive language has no place within Cleveland Golf Club. Any person heard using such language should be asked to refrain from doing so. If someone continues to use such language, they should be reported in writing to an officer of the club, which may result in a disciplinary hearing.
- Smoking or the use of e-cigarettes is not permitted within or near entrances to any of the club buildings.
- Mobile phones should be placed in silent mode before entering the building. If making or taking calls please respect other people by doing so in the stairwell or corridor.

Complaints & Disciplinary

The Club will follow the procedures of England Golf, adopting detailed procedures in sympathy with Club circumstances at the time of any complaint. Please see Cleveland Golf Club Disciplinary Policy for more details.

To ensure consistent application of every disciplinary issue, from any Section of the Club or the membership, any complaint must be in writing and placed before the Disciplinary Secretary in the first instance. A record will be kept for each written instance reported. The Club Disciplinary secretary will investigate the complaint either to resolve matters or to refer it to a disciplinary panel for further consideration.

Contact details

Club secretary: secretary@clevelandgolfclub.co.uk

Club Captains: captains@clevelandgolfclub.co.uk

Men's Competitions: competitions@clevelandgolfclub.co.uk

Women's Competitions: ladies@clevelandgolfclub.co.uk

Disciplinary Secretary: TBC

Safeguarding Officer: TBC